

# Basildon and Thurrock University Hospitals NHS Foundation Trust Update

## Thurrock Health and Well being Overview and Scrutiny Committee

21 February 2012



## Objectives of Presentation

- **Update on Progress since March 2011**
- **Future Plans and Challenges**



## Update Since March 2011

- **Governance**
  - **Interim Chairman from 1 April 2011 – Sir Peter Dixon**
  - **Clinical Leadership changed**
  - **Patient Safety & Quality Committee**

## Update Since March 2011

- **Key Performance Indicators – Patient Safety & Experience**
  - **MRSA Bacteraemia**                      **3 cases in 10 months**
  - **Clostridium Difficile**                      **22 cases in 10 months**
  - **Mortality Indicator (HSMR)**              **96.4 against National index of 100**
  - **VTE Assessments**                      **96.4% of patients assessed on admission**
  - **Complaints**                              **92% full response completed and sent by target date**

## Update Since March 2011

- **Developments in Nursing & Midwifery**
  - **Nursing and Midwifery Strategy developed and launched by Ruth May – Nurse Director, NHS Midlands / East**
  - **National recognition for ‘Nutrition Mission’**
  - **New nursing documentation with significant improvement in standards (95% compliance)**
  - **Achievement of 49/50 in Maternity CNST level 1**
  - **Development of Birth Afterthoughts service**
  - **Nurse Led Endoscopy Service**

## Update Since March 2011

- **Key Performance Indicators – Waiting Times**
  - **Patients with delayed referrals – treatment provided on plan**
  - **A&E 4 hour standard, 97.4% achieved to end of January (target 95%)**
  - **Cancer treatment, 2 week standard not met mainly due to patient choice (92.7% against target of 93%)**

## Update Since March 2011

- **Key Performance Indicators – Support Services**
  - **New cleaning service provider from 1 November 2011**
    - Initial teething problems resolved
    - Performance standards met
  - **Legionella**
    - Further case in November 2011
    - International Expert advice commissioned
    - Coroner Rule 43 letter awaited following inquest in 2011

## Update Since March 2011

- **Key Performance Indicators – Workforce and Finance**
  - **On trajectory for 90% of staff appraised by March 2012**
  - **Staff sickness rate 3.50% over last 12 months**
  - **Financial performance ahead of plan**
    - Cost Improvement Programme £17.6m
    - Monitor rating of 4 (5 is lowest risk)



# Update Since March 2011

## *Regulatory Issues*

- **CQC**
  - **Inspection visits**
    - May 2011
    - November 2011
    - January 2012
  - **Areas of concern**
    - Legionella control
    - A&E Medical staff numbers
    - Staff training in safeguarding of vulnerable adults

# Update Since March 2011

## *Regulatory Issues*

- **Monitor**
  - Significant breach of terms of authorisation
  
- **NMC**
  - Action plan signed off
  
- **HSE**
  - Legionella investigation

## Update Since March 2011

- **Service Developments 2011**
  - **New fracture clinic**
  - **A&E improvements – completion by March / April**
  - **Acute Medical Unit upgraded**
  - **James McKenzie ward upgraded**
  - **New MRI / CT scanners**

## Future Plans and Challenges

- **Changes to Board of Directors Membership**
  - **Chairman recruitment in process**
  - **4 new Non-Executive Directors appointed from April 2012**
  - **New Chief Executive recruitment in process**

## Future Plans and Challenges

- **Financial Outlook 2012/13**
  - **4% reduction in revenue from treatment tariff**
  - **2½% CQUINS (Commissioning for Quality & Innovation) incentive**
  - **£10 million reduction in commissioner's contract value**
  - **Lower level of capital investment**

## Future Plans and Challenges

- **Service Improvements 2012/13**
  - **New, bigger Critical Care Department**
  - **Additional operating theatre for Keyhole Surgery**
  - **Improvements to waiting areas in Imaging Department**
  - **Electronic Medical Records**
  - **“Right Place, Right Time” Programme**
  - **Further reductions in:**
    - Hospital infections
    - Pressure ulcers
    - Patient Falls